



## Whitecliffe Community Liaison Group Meeting

18 January 2023

This meeting was held via Video Conference.

1.0	Present:	Note
	Cllr Danny Nicklen, Ebbsfleet ward Cllr Peter Harman, Swanscombe & Greenhithe Town Council Penny Marsh, SEBA, Pioneer Minister for Kent Thameside Majid Ali and Mrs Raveena Mehmi, Ashmere residents Susan Saunders, Community Liaison Officer, Countryside Properties Che Eade, Senior Planning Officer, EDC Craig Morrison, Estates and Community Centre Manager, RMG Adam Owen, Project Director, Camland Consulting Anna Komajda, Project Manager, Camland Consulting Claire Winterflood, Communications Consultant	
1.1	Apologies:Cllr David Mote; Amelia Hetterley, Delivery Manager, Clarion Housing; Jamie Choat, Neighbourhood Response Officer; Clarion Housing; Mark Cawthorne, Castle Hill Residents' Group; Kimberley Short, Property Manager, RMG	Note
1.2	Welcome: The group welcomed Majid Ali and his wife Mrs Raveena Mehmi to the CLG. Having formerly lived in Castle Hill, the couple has now moved into Ashmere and are representing the new residents in this area.	Note

## PLANNING

2.0	<b>PCSOs</b> EDC continues to chase Kent police regarding the funds to be drawn down for police resources at Whitecliffe purposed for a PCSO. Che has requested a meeting with them on 31 January.	EDC
-----	---	-----

## **ESTATE MANAGEMENT**

	MINUTE	ACTION
3.0	Streetlights Giles Drive – parcel 3A – Adam has chased David Wilson Homes again and a copy of the email/plan showing where the streetlight is located has been sent to EDC.	EDC

Ayres Drive and Fastrack – This work is programmed in to be done asap.HC3.1NPC Parking Cllr Nicklen asked about the number of scratch cards issued for visitors. Each property is given 28 free per quarter. More can be purchased.RMG3.2Community Centre cleaning RMG is trialling the idea of a clean via their new Estates Manager who may be able to do this on an ad hoc basis. Penny noted that this has made a difference.RMG3.3Grit Boxes Following the recent bad weather, a review of where grit boxes are, and how many are in place is underway. RMG will make recommendations on their findings. It is noted that any additional bins are added to the estate charge.RMG3.4Parking control in Ashmere Raveena asked about parking control in the Ashmere area. RMG has been appointed as estate managers for all three villages ic Castle Hill, Alkerden and Ashmere. As such, they will need to be instructed by Countryside to start parking management in this area. Susan will liaise with the team and report back and confirmed Countryside would be happy to do a letter drop to explain the above.RMG3.5Rubbish Bins in Ashmere Throughout Castle Hill, rubbish bins are not allowed to be kept outside properties to avoid an unidy streetscene. Raveena asked if the same applied in Ashmere? Craig will review for this area.HC3.6Post Box in Ashmere Following an application by Clir Nicklen, the Post Office has advised that there are not enough people currently in Ashmere to warrant a new post box being installed. Anna will submit an application from HC as the landowner, with details of the increase in the number of residents in future months.HC3.7Dog bins in Ashmere Dog bins are being planned in as developm			
Clir Nicklen asked about the number of scratch cards issued for visitors. Each property is given 28 free per quarter. More can be purchased.RMG3.2Community Centre cleaning RMG is trialling the idea of a clean via their new Estates Manager who may be able to do this on an ad hoc basis. Penny noted that this has made a difference.RMG3.3Grit Boxes Following the recent bad weather, a review of where grit boxes are, and how many are in place is underway. RMG will make recommendations on their findings. It is noted that any additional bins are added to the estate charge.RMG3.4Parking control in Ashmere Raveena asked about parking control in the Ashmere area. RMG has been appointed as estate managers for all three villages i e Castle Hill, Alkerden and Ashmere. As such, they will need to be instructed by Countryside to explain the above.SS3.5Rubbish Bins in Ashmere Throughout Castle Hill, rubbish bins are not allowed to be kept outside properties to avoid an untidy streetscene. Raveena asked if the same applied in Ashmere? Craig will review for this area.RMG3.6Post Box in Ashmere Following an application by Clir Nicklen, the Post Office has advised that there are not enough people currently in Ashmere to warrant a new post box being installed. Anna will submit an application from HC as the landowner, with details of the increase in the number of residents in future months.HC3.7Dog bins in Ashmere Dog bins are being planned in as development progresses to be located near public open spaces. They will not be situated on the public roads as these are part of the highway to be adopted.HC		Ayres Drive and Fastrack – This work is programmed in to be done asap.	нс
RMG is trialing the idea of a clean via their new Estates Manager who may be able to do this on an ad hoc basis. Penny noted that this has made a difference.RMG3.3Grit Boxes Following the recent bad weather, a review of where grit boxes are, and how many are in place is underway. RMG will make recommendations on their findings. It is noted that any additional bins are added to the estate charge.RMG3.4Parking control in Ashmere Raveena asked about parking control in the Ashmere area. RMG has been appointed as estate managers for all three villages i.e Castle Hill, Alkerden and Ashmere. As such, they will need to be instructed by Countryside to start parking management in this area. Susan will liaise with the team and report back and confirmed Countryside would be happy to do a letter drop to explain the above.SS3.5Rubbish Bins in Ashmere Throughout Castle Hill, rubbish bins are not allowed to be kept outside properties to avoid an untidy streetscene. Raveena asked if the same applied in Ashmere? Craig will review for this area.RMG3.6Post Box in Ashmere Following an application by CIIr Nicklen, the Post Office has advised that there are not enough people currently in Ashmere to warrant a new post box being installed. Anna will submit an application from HC as the landowner, with details of the increase in the number of residents in future months.HC3.7Dog bins in Ashmere Dog bins are being planned in as development progresses to be located near public open spaces. They will not be situated on the public roads as these are part of the highway to be adopted.HC	3.1	Cllr Nicklen asked about the number of scratch cards issued for visitors.	RMG
Following the recent bad weather, a review of where grit boxes are, and how many are in place is underway. RMG will make recommendations on their findings. It is noted that any additional bins are added to the estate charge.RMG3.4Parking control in Ashmere Raveena asked about parking control in the Ashmere area. RMG has been appointed as estate managers for all three villages i.e Castle Hill, Alkerden and Ashmere. As such, they will need to be instructed by Countryside to start parking management in this area. Susan will liaise with the team and report back and confirmed Countryside would be happy to do a letter drop to explain the above.SS3.5Rubbish Bins in Ashmere Throughout Castle Hill, rubbish bins are not allowed to be kept outside properties to avoid an untidy streetscene. Raveena asked if the same applied in Ashmere? Craig will review for this area.RMG3.6Post Box in Ashmere Following an application by Cllr Nicklen, the Post Office has advised that there are not enough people currently in Ashmere to warrant a new post box being installed. Anna will submit an application from HC as the landowner, with details of the increase in the number of residents in future months.HC3.7Dog bins in Ashmere Dog bins are being planned in as development progresses to be located near public open spaces. They will not be situated on the public roads as these are part of the highway to be adopted.HC	3.2	RMG is trialling the idea of a clean via their new Estates Manager who may be able to do this on an ad hoc basis. Penny noted that this has made a	RMG
Raveena asked about parking control in the Ashmere area. RMG has been appointed as estate managers for all three villages i.e Castle Hill, Alkerden and Ashmere. As such, they will need to be instructed by Countryside to start parking management in this area. Susan will liaise with the team and report back and confirmed Countryside would be happy to do a letter drop to explain the above.SS <b>3.5Rubbish Bins in Ashmere</b> Throughout Castle Hill, rubbish bins are not allowed to be kept outside properties to avoid an untidy streetscene. Raveena asked if the same applied in Ashmere? Craig will review for this area.RMG <b>3.6Post Box in Ashmere</b> Following an application by Cllr Nicklen, the Post Office has advised that there are not enough people currently in Ashmere to warrant a new post box being installed. Anna will submit an application from HC as the landowner, with details of the increase in the number of residents in future months.HC <b>3.7Dog bins in Ashmere</b> Dog bins are being planned in as development progresses to be located near public open spaces. They will not be situated on the public roads as these are part of the highway to be adopted.HC	3.3	Following the recent bad weather, a review of where grit boxes are, and how many are in place is underway. RMG will make recommendations on their	RMG
Throughout Castle Hill, rubbish bins are not allowed to be kept outside properties to avoid an untidy streetscene. Raveena asked if the same applied in Ashmere? Craig will review for this area.RMG <b>3.6Post Box in Ashmere</b> Following an application by Cllr Nicklen, the Post Office has advised that there are not enough people currently in Ashmere to warrant a new post box being installed. Anna will submit an application from HC as the landowner, with details of the increase in the number of residents in future months.HC <b>3.7Dog bins in Ashmere</b> Dog bins are being planned in as development progresses to be located near public open spaces. They will not be situated on the public roads as these are part of the highway to be adopted.HC <b>3.8Allington Lane, Ashmere</b> Regarding the footpath/walking area, Adam confirmed this will be completedHC	3.4	Raveena asked about parking control in the Ashmere area. RMG has been appointed as estate managers for all three villages i.e Castle Hill, Alkerden and Ashmere. As such, they will need to be instructed by Countryside to start parking management in this area. Susan will liaise with the team and report back and confirmed Countryside would be happy to do a letter drop to	SS
<ul> <li>Following an application by Cllr Nicklen, the Post Office has advised that there are not enough people currently in Ashmere to warrant a new post box being installed. Anna will submit an application from HC as the landowner, with details of the increase in the number of residents in future months.</li> <li><b>3.7 Dog bins in Ashmere</b> Dog bins are being planned in as development progresses to be located near public open spaces. They will not be situated on the public roads as these are part of the highway to be adopted.</li> <li><b>3.8 Allington Lane, Ashmere</b> Regarding the footpath/walking area, Adam confirmed this will be completed HC</li> </ul>	3.5	Throughout Castle Hill, rubbish bins are not allowed to be kept outside properties to avoid an untidy streetscene. Raveena asked if the same	RMG
Dog bins are being planned in as development progresses to be located near public open spaces. They will not be situated on the public roads as these are part of the highway to be adopted.HC3.8Allington Lane, Ashmere Regarding the footpath/walking area, Adam confirmed this will be completedHC	3.6	Following an application by Cllr Nicklen, the Post Office has advised that there are not enough people currently in Ashmere to warrant a new post box being installed. Anna will submit an application from HC as the landowner,	нс
Regarding the footpath/walking area, Adam confirmed this will be completed HC	3.7	Dog bins are being planned in as development progresses to be located near public open spaces. They will not be situated on the public roads as	НС
	3.8	Regarding the footpath/walking area, Adam confirmed this will be completed	НС

## ANY OTHER BUSINESS

4.0 Salvation Army youth work Penny updated on the event recently held with the Salvation Army, to help support young people. A bus could be available as part of a youth project being situated on different dates at Castle Hill/Ebbsfleet Academy and Eastgate. Penny asked for any recommendation to park the bus overnight in this area? Che suggested Penny liaise with Kevin and Laura at EDC who might be able to help. The Salvation Army are looking to do more project work at Whitecliffe and it was suggested that a representative could join the CLG as both an outside
--

organisation and charity. Penny will share contacts with Claire, who will extend an invitation.	CW
Streetlights – Castle Hill Drive Cllr Nicklen asked about the streetlight connection on Castle Hill Drive. Adam explained that a variation has to be made to the cables on the drawing. The Fastrack side street lighting will not be connected until KCC take this over in September 2024, when Fastrack is planned to open.	НС
Waterfront update The lake is being pumped and the water levels are being monitored and under control. The HC team is waiting for a spell of good weather to tidy up the landscaping. The Southbank is scheduled to be open in February - <i>see</i> <i>attached report.</i> All the signage, picnic benches etc are ready to go in.	НС
Wall Damage at Lancaster Close Che asked Cllr Nicklen to cc the EDC planning team on correspondence. It is thought a bollard has been knocked into the wall and discussions need to be held with the adjacent resident.	DN
Transport to Greenhithe Station Majid asked if there were plans for any links to Greenhithe Station as residents were currently walking. Fastrack will open in September 2024, but in the meantime, Anna will share the details of the Arriva Click bus. See attached report.	НС
<b>CCTV near the marketing suite?</b> Majid asked if there were CCTV cameras near the marketing suite, as residents have been reporting cars driving very fast nearby. Susan has not received any complaints directly but will check if there is CCTV and report back. Susan will also share her email address with Majid.	SS
	extend an invitation.         Streetlights – Castle Hill Drive Cllr Nicklen asked about the streetlight connection on Castle Hill Drive. Adam explained that a variation has to be made to the cables on the drawing. The Fastrack side street lighting will not be connected until KCC take this over in September 2024, when Fastrack is planned to open.         Waterfront update The lake is being pumped and the water levels are being monitored and under control. The HC team is waiting for a spell of good weather to tidy up the landscaping. The Southbank is scheduled to be open in February - see attached report. All the signage, picnic benches etc are ready to go in.         Wall Damage at Lancaster Close Che asked Cllr Nicklen to cc the EDC planning team on correspondence. It is thought a bollard has been knocked into the wall and discussions need to be held with the adjacent resident.         Transport to Greenhithe Station Majid asked if there were plans for any links to Greenhithe Station as residents were currently walking. Fastrack will open in September 2024, but in the meantime, Anna will share the details of the Arriva Click bus. See attached report.         CCTV near the marketing suite? Majid asked if there were CCTV cameras near the marketing suite, as residents have been reporting cars driving very fast nearby. Susan has not received any complaints directly but will check if there is CCTV and report

5.0	DATE OF NEXT MEETING	
	The next meeting is scheduled for Tuesday 21 March 2023 at 2pm. An online meeting invitation has been sent.	Note